

Contact Information

Our team of specialists is excited to assist you with any questions you have about the educator workforce, including preparation, certification, placement, professional learning, educator evaluation, educator ethics and professional practices, and educator recognition programs.

Help desk phone assistance is available at 517-241-5000 Monday – Thursday 8:05 am to noon and 1:05 pm to 4:55 pm. Emails are read and responded to during normal business hours.

While we make every effort to avoid call wait times and respond to emails as soon as possible, there are times of the year that are busier than others. To best assist you, we recommend reflecting on the topic of your question and directing it to the appropriate email below. Please direct your question to only one of the email addresses. If it is better served by a different group in our organization, we will make sure it gets to the appropriate representative.

Educator Preparation, Certification, Placement, and Permits
MDE-EducatorHelp@Michigan.gov

Michigan Online Educator Certification System (MOECS)
MDE-EducatorHelp@Michigan.gov

Educator Evaluation and Professional Learning
MDE-EdEvals@Michigan.gov

Educator Recognition and the Proud MI Educator (PME) Program
MDE-PME@Michigan.gov

Revocations/Suspensions of Certification, Criminal Convictions, and Fingerprinting for K-12 Employment
MDE-Professional-Practice@Michigan.gov

State Continuing Education Clock Hours (SCECH)
SCECH@Michigan.gov