

Submitting a Foam Complaint from a Mobile Device

GUIDANCE

The Michigan Department of Health and Human Services (MDHHS) recommends everyone avoid foam on lakes and rivers impacted by PFAS contamination.

The Michigan Department of Environment, Great Lakes, and Energy (EGLE) often receives complaints about foam on a river or lake. If you suspect PFAS foam has formed on a lake or river, fill out the [Foam Sighting Form](#) to report it to EGLE. Information collected through this form will be used to understand foam occurrence, help EGLE look for potential sources of contamination in the area, and help EGLE plan annual lake and stream monitoring.

Important details to make note and have available when submitting a foam complaint:

- Foam description: color, odor, relative size (e.g., 1' x 2'), texture, oily sheen, movement and direction, any additional pollution observed in location.
- Details about the location: name of the waterbody, where on the lake (e.g., North coastline), on the shoreline/floating in water, time of day, and any additional pollution observed.
- **Attach pictures of foam!** (1-3 pictures)
- Contact information is optional but very helpful for EGLE staff to investigate the issue. Please include a phone number or email if you would like a follow-up.

Naturally occurring foam

- is off-white and/or brown
- often accumulates in bays, eddies, or river blockages
- may have an earthy or fishy smell



PFAS foam

- can be bright white
- is usually lightweight
- can be sticky
- tends to pile up like shaving cream
- can blow onto the beach



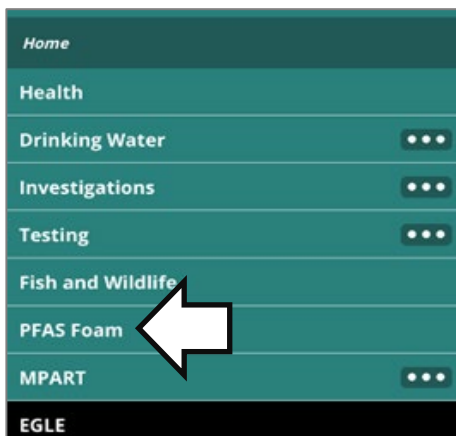
SUBMITTING THE COMPLAINT:

1. Using your phone's internet browser, visit Michigan.gov/PFASResponse.

2. Open the menu in the top right corner.



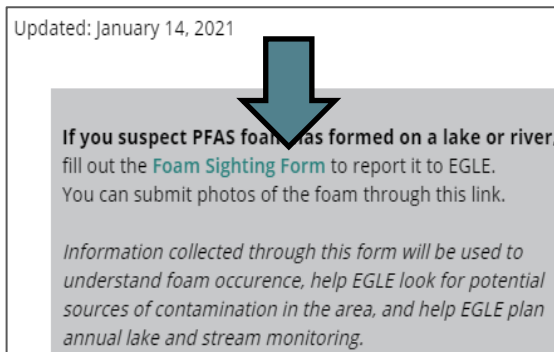
3. Select **PFAS FOAM** from the drop-down list.



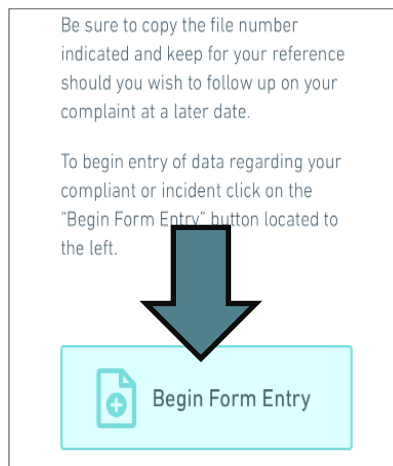
4. Tap on the **PFAS Foam on Lakes and Streams** image. This web page provides helpful information about foam and potential causes of occurrence.



5. Tap the [Foam Sighting Form](#) link in the grey box.



6. Scroll down and tap **Begin Form Entry**.



7. Enter as much information as you have available and submit the form.

An EGLE staff member will be assigned to the report and will follow-up with a phone call or email if contact information was provided.

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